

外來人口持新式統一證號辦理顧客資料變更說明如下：

Instruction for foreign nationals with new UI No. to update personal information at our bank:

(一)中華民國內政部移民署自 110 年 1 月 2 日起,辦理外來人口「新式統一證號」換發作業。

Starting January 2nd, 2021, the replacement of new UI No. for foreign nationals is available at The National Immigration Agency of the Ministry of the Interior, Republic of China (Taiwan).

(二)請存戶本人(外來人士)攜帶含有照片及新式統一證號之居留證明文件至本社各營業單位臨櫃辦理資料更新。

Depositors of foreign nationals at our bank are advised to come in person to any of our branches to update personal information. Proof of residency document containing an ID photo and the new UI No. is required.

(三)提醒您，本年度所得稅結算申報期間將屆，請您注意申報之統一證號與金融機構留存之證號是否相符，以免影響自身權益。

We would like to remind you that your personal income tax return for this year will be due soon. Please ensure that the tax UI No. on your tax return matches the one recorded at our bank.

(四)如有相關問題，請洽服務專線：(04)725-1361

Should you have any questions, please call our service hotline at 02-2620-6690.

新式外來人口統一證號辦理客戶資料變更事宜 Q&A

Notice of the new-style migrant population unified certificate number for the change of customer information

Q1.換發新式統號後，我需要主動向銀行辦理客戶資料的變更嗎？還是會自動變更？主動變更時是否有手續費嗎？相關問題的話可以洽詢誰？

After I change to the new UI No., do I need to take the initiative to update my bank account information?

Or will it be updated automatically? If I need to do it, will I have to pay any charge?

Who can I contact about any related questions?

A: 換發新式統號後，須要客戶辦理證號變更作業，不收取變更手續費用。如本社於收到主管機關發出的新式統號變更通知，將主動聯繫客戶，並依據內部作業程序，洽請客戶臨櫃提供新式統號文件辦理變更，如有相關問題請洽本社，星期一至星期五 上午 9 時-下午 5 時,TEL:04-7251361

After the new uniform number is issued, the customer must handle the license number change operation, no change fee is charged.

If the agency receives a notice of change of the new uniform number issued by the

competent authorities, will actively contact the customer, and in accordance with the internal operating procedures, please contact the customer to provide the new uniform number document for change, if there are related issues please contact our agency, Monday to Friday 9 am - 5 pm, TEL:04-7251361

Q2.換發新式統號後，我須要主動辦理貸款資料的變更嗎？還是會自動變更？主動變更時是否需要費用？有相關問題的話可以洽詢誰？

After I change to the new UI No., do I need to take the initiative to update my loan information? Or will

it be updated automatically? If I need to do it, will I have to pay any charge? Who can I contact about any

related questions?

A: 換發新式統號後，須要客戶辦理證號變更作業，不收取變更手續費用。

如本社於收到主管機關發出的新式統號變更通知，將主動聯繫客戶，並依據內部作業程序，洽請客戶臨櫃提供新式統號文件辦理變更，如有相關問題請洽本社，星期一至星期五 上午 9 時-下午 5 時,TEL:04-7251361

After the new uniform number is issued, the customer must handle the license number change operation, no change fee is charged.

If the agency receives a notice of change of the new uniform number issued by the competent authorities, will actively contact the customer, and in accordance with the internal operating procedures, please contact the customer to provide the new uniform number document for change, if there are related issues please contact our agency, Monday to Friday 9 am - 5 pm, TEL:04-7251361

請注意：為順利完成 109 年度外僑綜合所得稅結算申報，請已換發新式統一證號外僑納稅義務人於申報時，加強留意申報證號與金融機構留存證號之一致性，以順利完成申報作業及取得退稅款，維護自身權益。

Please note : In order to successfully complete the 109-year comprehensive income tax settlement declaration for foreign nationals, foreign taxpayers who have reissued a new unified certificate number must remember to confirm the retained unified certificate number with the financial institution to avoid discrepancies due to the inconsistency between the unified certificate number declared and the retention certificate number of the financial institution. Affect their own rights and interests.

如您已申辦薪資存款、水電費扣款等，亦請注意有新式統一證號必須一致的問題，以免資金入帳或扣款失敗。 2.If you have applied for salary deposit, water and electricity fee deduction, you also have the problem that the new unified certificate number must be consistent, so as to avoid the failure of fund entry or deduction.